## André Monforte

Based in Porto, Portugal

## Work Experience

2023 - Present	<ul> <li>Machine Learning Engineer   Amplemarket</li> <li>Building Machine Learning and Data products for sales teams, with a focus on Generative AI applications</li> <li>Led the development of AI Copywriter (personalized sales emails), Duo Inbox (automated email response system), and Duo Voice (voice cloning for personalized voice messages)</li> <li>Created production NLP systems for lead generation that process billions of data points.</li> <li>Upgraded core ML classifiers with LLM architecture and fine-tuned open source models for specialized tasks</li> <li>Managed MLOps infrastructure including CI/CD pipelines, containerized deployments on Google Cloud, and monitoring systems</li> </ul>
2020-2023	<ul> <li>Data Scientist   Defined.ai</li> <li>Used Data Science and Machine Learning to improve annotation quality and speed and reduce costs on the online data labelling platform Neevo</li> <li>Investigated speech detection (VAD), background noise prediction (SNR), and micro disturbances detection</li> <li>Accelerated client's delivery by R&amp;D-ing data processing and validation mechanisms. Reduced client attrition by R&amp;D-ing of data quality metrics. Reduced labour cost by 60% in the speech data pipeline,representing 67% of the company revenue.</li> </ul>
2018 - 2020	<ul> <li>Consultant/Assistant   PwC Portugal</li> <li>Assistant at the Portuguese representative of a multinational professional services network headquartered in London</li> <li>Worked on SIRIS, a platform that automatically generated risk reports for banks using their information systems.</li> <li>Contributed to various projects including GDPR compliance, client segmentation analysis, and corporate reorganization</li> </ul>

## Education

2020-2021	<ul> <li>MSc in Modeling, Data Analysis and Decision Support Systems   FEP U. Porto</li> <li>GPA: 19/20</li> <li>Thesis: "Impact of Vocal Traits Distribution on Speech Applications' Performance and Bias"</li> </ul>
2015-2018	<ul> <li>BSc in Economics   FEP U. Porto</li> <li>GPA: 17/20</li> <li>Graduated with honors (FEP Pool de Talentos - Top 7 Talents of 2018's FEP's Class)</li> <li>CEO of FEP Junior Consulting, the biggest junior consulting enterprise in Portugal.</li> </ul>

## Skills

Tech stack	Python   R   SQL   Git   Linux   Fast API   Django   Node.js   MongoDB   SQL   PostgreSQL   Graph QL   Restful APIS   Async   Docker   CI   AWS   GCP   Azure   Vector DBs   Crew AI   OpenAI   Langchain
Languages	Portuguese: Native, English: Working Proficiency (C2)